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6th May 2009

Dear Anne and Sabien

Understanding and Shaping Regions: Spatial, Social and Economic Futures, KU Leuven, Belgium, 6 – 8 April 2009

I am writing to thank you very much for your support in the organization of the Leuven conference. We can honestly say it would not have been the same without your help. It was a pleasure to work with you before and during the event. Your approach and professionalism along with your cheery attitude is exactly what is required when things all get hectic!

We would also like to mention the students, Lisbeth and Ellen. They were a joy to work with – always keen to help and very friendly.

It was also our pleasure to work with the AV guys, Peter and Romain. We have received comments from delegates expressing their thanks for the help received and for their presence in case of any problems. We know the machinery let us down but Peter and Romain were professional and helpful.

It would be fair to say that you have changed my opinion on using professional conference agencies – I think that you saved us money and hassle in the long run!

Thank you!

Yours sincerely

Sally Hardy
Chief Executive

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